



Docket No. 036680-003

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: ELIAS ET AL.

SERIAL NO.: 10/002,295

FILING DATE: 11/20/2001

TITLE: KNOWLEDGE MANAGEMENT SYSTEM AND METHOD

EXAMINER: HWANG, JOON

ART UNIT: 2172

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CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the date printed below:

Date: 12-10-04

Name: Diane Morse
Diane Morse

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action of 08/10/2004, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.